

QING XU

Graduate researcher · Community services

Sociology graduate interested in how public services reach first-time users. I use interviews, observation and plain-language reporting to make field findings useful to service teams.

Research skills

- Interviews 90%
- Field observation 85%
- Literature review 80%
- Coding transcripts 75%

Languages

- Mandarin 100%
- English 85%

Research methods

Fieldwork and analysis

- Interview guides, informed consent, qualitative coding in spreadsheets and concise research briefs.

Education

Lakeshore University

2022 — 2026

BA in Sociology

- Studied how new residents find local services through interviews and observation.

Experience

Harbour Community Centre

Summer 2025

Programme intern

- Rewrote the welcome leaflet. Tested the instructions with front-desk volunteers.

Campus Listening Lab

2024 — 2025

Peer interviewer

- Interviewed new students and prepared anonymised transcripts.

Finding the first service desk

2025

Undergraduate field project

- Mapped conflicting directions in three neighbourhoods after 16 interviews.
- Presented four barriers to the community centre coordinator.

Nanjing

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